



U.S. Department of Justice
Community Relations Service

U.S. DEPARTMENT OF JUSTICE

Community Relations Service

America's Peacemaker

conciliate | mediate | facilitate | educate

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What is

CRS COMMUNITY
RELATIONS
SERVICE ?

Created under **Title X of
Civil Rights Act of 1964**

CRS, a U.S. Department of Justice
agency, is the Federal government's

“peacemaker”

for community conflicts and
tensions arising from differences
of race, color and national origin.

Photo: President Lyndon Baines Johnson signs the Civil Rights Act of 1964, surrounded by civil rights and congressional leaders. Taken from the 2015 Annual Report.





What is **CRS** COMMUNITY RELATIONS SERVICE ?

Services expanded under the Hate Crimes Prevention Act of 2009, CRS acts to prevent and respond to violent hate crimes:

- Gender
- Gender Identity
- Sexual Orientation
- Religion
- Disability
- Race
- Color
- National Origin

CRS Services



CRS Services



Facilitation

Convening parties in dialogue to identify issues and solutions




Mediation

Structured process to reach agreement



Consultation

Technical assistance, best practices, models, and evidence-based resources



Training

Knowledge or skills-based programs

Who We Work With



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789412666, 227138605, 237428050, 446613382, 365256632

CRS Service Areas



Administration of Justice

- Police-community relations
- Controversial incidents
- Alleged bias or hate incidents/crimes



Education

- Intergroup tensions in schools
- Alleged bias or hate incidents/crimes in schools
- Alleged bullying



General Community Relations

- Demographic shifts
- Language-based conflicts
- Public demonstrations or controversial events
- Alleged bias or hate incidents/crimes

CRS Programs

Administration of Justice

- ▶ Engaging and Building Relationships with Transgender Communities
- ▶ Strengthening Police and Community Partnerships (SPCP)
- ▶ Engaging and Building Partnerships with Muslim Americans
- ▶ Engaging and Building Partnerships with Sikh Americans
- ▶ Customized Information and Education Sessions



Education

- ▶ School-Student Problem Identification and Resolution of Issues Together (School-SPIRIT)
- ▶ Campus-Site Problem Identification and Resolution of Issues Together (Campus-SPIRIT)
- ▶ Customized Information and Education Sessions



General Community Relations

- ▶ City-Site Problem Identification and Resolution of Issues Together (City-SPIRIT)
- ▶ Protecting Places of Worship
- ▶ Dialogue on Race
- ▶ Bias Incidents and Hate Crimes Forums
- ▶ Contingency Planning: Reducing Risk During Public Events
- ▶ Event Marshals: Supporting Public Safety During Events
- ▶ Customized Information and Education Sessions



Case Highlight: Northwestern Region

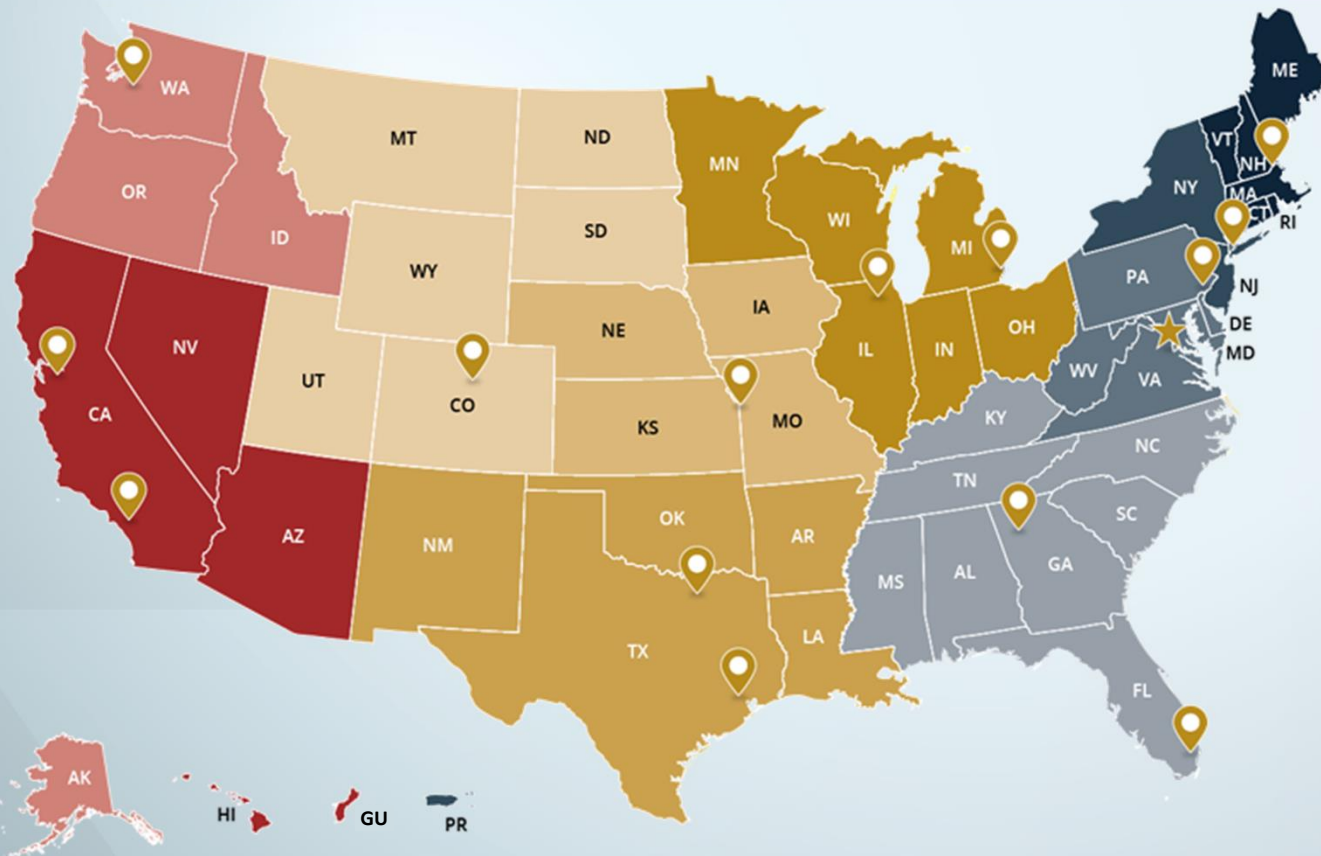
CRS supports communities that see an increase in reported hate crimes and bias incidents. CRS facilitates Hate Crimes Forums to inform and educate on best practices and connects resources to coordinate efforts to prevent and respond to hate crimes.

Facilitating a Hate Crimes Forum and helping a community prevent and respond to hate crimes in Eugene, OR

- A sharp rise occurred in alleged hate incidents, particularly targeting the Muslim, Arab, Sikh, South Asian, and Hindu communities
- CRS facilitated a Hate Crimes Forum, including local and federal law enforcement, community leaders, and panelists from civil rights groups, and social service providers who shared best practices for addressing hate crimes and bias incidents
- CRS also connected organizations who could then coordinate efforts



CRS Regional and Field Office Locations



legend

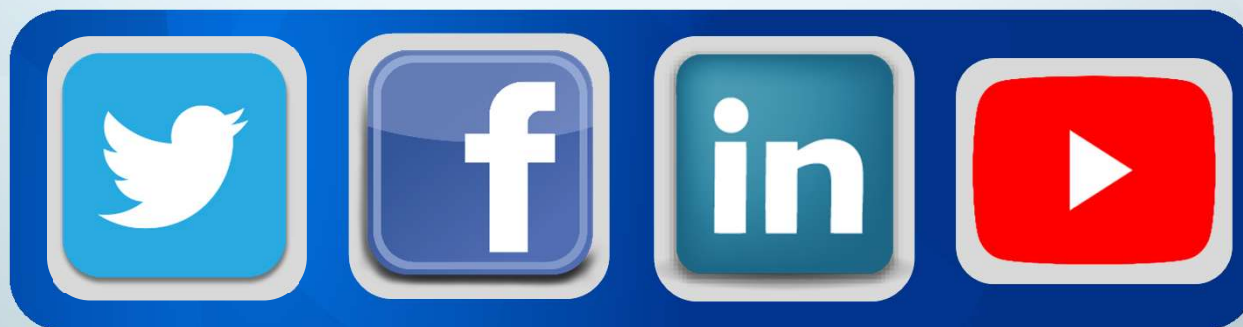
- New England Regional Office (ME, VT, NH, MA, CT, RI)
- Northeastern Regional Office (NY, NJ, VI, PR)
- Mid-Atlantic Regional Office (DC, DE, MD, PA, VA, WV)
- Southeastern Regional Office (AL, FL, GA, KY, MS, NC, SC, TN)
- Midwestern Regional Office (IL, IN, MI, MN, OH, WI)
- Central Regional Office (IA, KS, MO, NE)
- Southwestern Regional Office (AR, LA, NM, OK, TX)
- Rocky Mountain Regional Office (CO, MT, ND, SD, UT, WY)
- Northwestern Regional Office (AK, ID, OR, WA)
- Western Regional Office (AZ, CA, GU, HI, NV)
- Regional Office Locations

Connect With Us

For More Information

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Please visit our social media sites:



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